

Weston Energy's Safety Awareness Plan

A requirement of "Gas Act 1997" and "Gas Regulations 2012" for Weston Energy as a gas retailer authorised in accordance with the National Energy Retail Law in South Australia

The dominant role for *Weston Energy* as an NERL authorised retailer under the South Australia gas safety legislation (Gas Act 1997 and Gas Regulations 2012) is prompt and effective communication with customers around gas incidents and emergencies.

Contact us to discuss:

- Gas specifications and gas safety
- Adequacy of gas supply to customers
- Quality of gas supplied to customers
- Supply of gas for use in gas installations
- Safety of existing gas equipment and new installation at customer's site
- Response to an Emergency Plumbing Order
- Reporting of gas incidents



Weston Energy

In the case of a Natural Gas Incident, contact:

Local Gas Distribution Networks:

AGN - 1800 GAS LEAK (1800 427 532)

High Pressure Gas Transmission Pipeline Emergencies:

APA - 1800 808 526

Gas supply fault:

AGN - 1800 898 220

**IF THERE IS
IMMEDIATE RISK TO
LIFE OR PROPERTY
DUE TO A MAJOR GAS
INCIDENT DIAL 000**

For natural gas system leaks on your property:

- turn the gas off at the supply point
- if there is a major leak with immediate risk to life or property dial 000 and ask for the fire department
- if you're unsure if the leak is on your property, phone 1800 GAS LEAK (1800 427 532).
- if you're certain the leak is on your property, arrange for a licensed gas fitter to do any repair work and get a certificate of compliance, when the job is completed

More: <https://www.sa.gov.au/topics/emergencies-and-safety/types/utility-outages>

All gas incidents at our customer's site must be reported to us:

Phone: +61 2 9011 7674

Email: contact@westonenergy.com.au

Website: westonenergy.com.au

Address: Suite 18, 809-811 Pacific Hwy, Chatswood NSW 2067